

ARMED FORCES CONTINUOUS ATTITUDE SURVEY

2009 HEADLINE RESULTS

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FOREWORD BY DCDS Pers

As you are aware, the MOD uses the Armed Forces Continuous Attitude Survey (AFCAS) to collect information on the attitudes, opinions and circumstances of serving personnel. The main report of the 2009 AFCAS, including tables of response data for all of the survey's questions and full details of the conduct and analysis of the survey, will be released on 5 May 2010. In advance of the main report, this Headline Report presents the data from a subset of 15 questions concerned with key aspects of satisfaction and morale, commitment, demands on the individual, remuneration, and Service living accommodation in order that personnel policy staff might be informed and any required actions instigated as rapidly as possible.

In 2009 a total of just over 28,600 AFCAS surveys were distributed in Spring and Autumn 'waves'; almost 9,500 of these were completed, giving an overall response rate of 33% (response rates by Service are shown in Annex A, Table A1). Although the 2009 AFCAS response rate has not fallen compared with the 2008 level of 32%, each Service is actively encouraging its personnel to complete the 2010 surveys in order to improve response rates especially amongst the most junior ranks.

Results are reported separately here for Officers and for Other Ranks to reflect the often considerable differences between their roles, experiences and Terms and Conditions of Service (TACOS). Annex A outlines the sampling strategy used for the survey and includes explanatory notes for the data tables. The 2009 survey was the third AFCAS and so trend analyses have been carried out. Trends are only reported here where there can be shown to be statistically significant effects¹.

The 2009 AFCAS data were collected during a period when the Armed Forces had heavy and demanding operational involvements, particularly of course in Afghanistan. However the survey results indicated that as ever our Service personnel were rising to the challenge: not just accepting their own individual operational deployments and other separations from home, but expressing increasing pride and satisfaction in what they were doing. They were feeling more highly valued, and they were reporting higher levels of morale than in the previous years of the survey. Whilst the effects of the economic recession would almost certainly have contributed, there were increases in the proportions who wished to stay in the Armed Forces as long as possible, and who were satisfied with their rates of pay - although the majority still did not agree that military salaries' added 'X-Factor' was sufficient to compensate for the rigours of Service life. The standard of Service-provided accommodation still does remain an area for concern, with over one third of its occupants expressing dissatisfaction.

¹ The $p \leq 0.01$ criterion for statistical significance was used, ie a probability of no more than 1% that an observed effect had arisen by chance alone. In the commentary below, comparisons to previous years are made only where the change was statistically significant.

AFCAS 2009 HEADLINE RESULTS

Satisfaction and Morale

1. Overall 73% of Officers were satisfied with Service life in general, whilst 11% were dissatisfied, representing significant positive differences from the 2008 figures of 64% and 17% respectively (see Table A4). Among Other Ranks a total of 58% expressed satisfaction with Service life in general whilst 20% were dissatisfied, revealing a continuing positive trend: the corresponding Other Ranks' figures for 2008 had been 49% and 28%, and for 2007 44% and 31%.
2. Seventy-three percent of Officers and 60% of Other Ranks were satisfied with their current jobs, and 13% and 21% respectively were dissatisfied (see Table A8). Compared with 2008 there was a 4% increase in the proportion of Other Ranks who were satisfied with their jobs, whilst the proportion dissatisfied had continued to fall from 27% in 2007 and 24% in 2008 to the 2009 figure of 21%.
3. In total, 53% of Officers rated their own morale as high whilst 13% rated it low, which were significantly more positive results than the 48% and 16% from 2008 and the 45% and 19% from 2007 (see Table A5). Forty-eight percent of Other Ranks considered their morale to be high, and 20% reported it as low, with again the 2009 results being more positive than those from 2008 (40% and 26%) and 2007 (38% and 31%).

Commitment

4. Eighty-six percent of those completing the 2009 AFCAS survey reported that they were proud to be in their Service, breaking down to 94% of Officers and 84% of Other Ranks (see Table A6). In both cases continuing positive trends were apparent, with the proportions of Officers who were proud to serve having increased from 92% in 2008 and 90% in 2007, and the proportions of Other Ranks proud to serve increasing from 78% in 2008 and 72% in 2007. In 2009 only 1% of Officers and 5% of Other Ranks responded that they were not proud to serve.
5. The results of the survey indicated that two thirds of all Armed Forces personnel planned to remain in their Service at least until the end of their current engagements, with the proportions for Officers and Other Ranks being similar here (see Table A14). Only 3% of Officers and 7% of Other Ranks wished to leave as soon as possible or had put in their notice to leave before the end of their engagements. Forty percent in total wished to continue to serve as long as possible, which represented an increase of 6% over the 2008 figure and 12% over the 2007 figure.
6. In 2009 42% of the Officers who responded to AFCAS agreed that they felt valued in their Service whilst 29% disagreed, significant changes compared with 2007 when the proportions were 35% and 34% respectively (see Table A7). Among Other Ranks there was still a preponderance of personnel who did not feel valued (38% as opposed to the 30% who did feel valued), but there had been significant positive changes compared with previous AFCAS results: the proportions who did not feel valued had been 44% in 2008 and 47% in 2007,

whilst the proportions who did feel valued had been 27% in 2008 and 24% in 2007.

Demands on the Individual

7. The majority of Other Ranks (57%) considered their workload to be 'about right', whilst 35% thought it was 'too high'; these proportions did not differ significantly from the 2007 and 2008 AFCAS results (see Table A9). Perceived workload has increased among Officers: in 2009 most (52%) thought that their workload was 'too high', with 43% reporting it to be 'about right': a reversal of opinion from 2007 when 40% reported their workload as 'too high' and 54% as 'about right' (the 2008 figures had been intermediate at 46% 'too high' and 49% 'about right').

8. The amount of time spent away from home for Service reasons in the last 12 months, as reported by the 2009 AFCAS respondents, did not differ significantly from those reported by their 2008 counterparts (see Table A12). Half of them had spent 1-6 months away from home; 20% of Officers and 25% of Other Ranks had been away for over 6 months; whilst 8% of Officers and 10% of Other Ranks had not been away at all.

9. More respondents were satisfied than were dissatisfied with the amount of time they had spent away from home for Service reasons in the last 12 months (see Table A13): 54% of Officers were satisfied and 15% dissatisfied (the same proportions as for 2007 and 2008), with the corresponding figures for Other Ranks being 43% and 22% in 2009, significantly more positive than the 38% and 26% for 2008 (the 2007 and 2008 figures were similar). There was however prevailing dissatisfaction with the amount of separation from family and friends (see Table A18). Among Officers 33% were satisfied and 35% dissatisfied, similar proportions as for 2007 and 2008. The corresponding figures for Other Ranks were 23% and 40%, reflecting a positive trend: for 2008 the figures had been 20% and 44%, and for 2007 16% and 46%.

10. The majority (64% in total) of those who had experienced operational deployment² thought that their frequency of deployment was 'about right' (see Table A10). Compared with the 2008 and 2007 AFCAS respondents, higher proportions of those who completed the survey in 2009 considered that their frequency of deployment was 'about right', and lower proportions that it was 'too often'. In 2009 70% of Officers thought that their frequency of deployment was 'about right' and 21% that it was 'too often'; the comparable 2008 figures, which did not differ significantly from those for 2007, showed that 63% of Officers thought that their frequency of deployment was 'about right' and 27% that it was 'too often'. Among Other Ranks 63% thought that their frequency of deployment was 'about right' and 25% that it was 'too often' as compared to 56% and 35% respectively in 2008.

11. Across all Services, 80% of personnel who had experienced operational deployment³ (85% of Officers and 79% of Other Ranks) rated the length of their

² For RN personnel this item referred to non-seagoing deployments only, thus its coverage would include deployments to Iraq and Afghanistan.

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operational deployment(s) to be 'about right' (see Table A11). Where Officers were concerned, a significantly lower proportion in 2009 than in 2008 rated their deployment(s) 'too long' (10% as opposed to 14%), and Other Ranks showed a continuing trend to perceive their lengths of deployment more positively: in 2009 79% thought their length of deployment(s) 'about right' and 18% 'too long', compared with 76% and 21% in 2008 and 72% and 25% in 2007.

Remuneration

12. Opinions of basic pay (which was defined as including the X-Factor⁴ but excluding Specialist Pay and allowances) were significantly more positive in 2009 than in the previous year, with Officers and Other Ranks each showing a 9 percentage point increase in the proportions satisfied (see Table A2). In 2009 68% of Officers were satisfied and 15% dissatisfied compared with 59% and 20% respectively in 2008. Among Other Ranks, in 2008 opinions were divided with 37% satisfied and 39% dissatisfied, whereas in 2009 there was prevailing satisfaction, with 46% reporting themselves satisfied as opposed to 31% dissatisfied.

13. Although the majority of the 2009 AFCAS respondents still did not think that the 14% X-Factor was sufficient compensation for the military lifestyle, there were continuing positive trends in opinions (see Table A3): in 2009 53% of Officers rated it insufficient as compared to 61% in 2008 and 70% in 2007; in 2009 56% of Other Ranks rated it insufficient as opposed to 63% in 2008 and 67% in 2007.

Service Living Accommodation

14. 2009 AFCAS data indicated that in total 17% of Service personnel live in property they own during the working week, 33% live in Service Families Accommodation (SFA), 37% in shore-based Single Living Accommodation (SLA) and 4% on board a ship or submarine. The remaining 9% represents those in Substitute SFA, Substitute SLA, privately rented accommodation, living with relatives, or any other accommodation. For those living in all types of Service accommodation (ie including those RN and RM personnel currently on ships and boats), in 2009 an overall total of 49% were satisfied with the standard of their accommodation whilst 36% were dissatisfied (see Table A15); these figures did not differ significantly from the 2008 results.

15. Opinions of the standard of Service Families Accommodation did not differ significantly between Officers and Other Ranks, with in total 50% satisfied and 34% dissatisfied (see Table A16). Where those living in shore-based Single Living Accommodation (SLA) during the working week were concerned, the Officers' and Senior Ranks' opinions of the standard of their SLA were more positive than those of the Junior Ranks (see Table A17). The Officers and Senior Ranks had respectively 54% and 52% satisfied and 33% and 37% dissatisfied, whilst for the Junior Ranks 44% were satisfied and 42% dissatisfied. Compared with 2007 figures, in 2008 there had been significant

⁴ The X-Factor was defined in the AFCAS questionnaire as follows: 'To compensate for differences in lifestyle, working conditions and expectations between Service personnel and their civilian equivalents, Service salaries are increased by 14% (for the majority of personnel). We call this the X-Factor.' For most, the X-Factor increased from 13% to 14% from April 2008.

improvements in RN Senior and Junior Ratings' views of the standard of their SLA, but in 2009 the proportion of Senior Ratings who were satisfied was back to its 2007 level, whilst for Junior Ratings the proportion was lower than in 2007.

DATA TABLES

1. The AFCAS 2009 survey consisted of a paper survey distributed over two waves. The first wave took place from late April to late July (early May to mid August for RM) and the second from mid October to mid December. A stratified random sample totaling just over 28,600 Service personnel for the two waves was selected. The sample was stratified by Service and the following rank groups:

- 2* Officers and above (OF7-OF9).
- Other Officers (OF1-OF6).
- Senior Ranks (OR6-OR9).
- Junior Ranks (OR1-OR4).

2. The survey was designed to yield sufficient numbers of responses from each of these groups for each Service to allow statistically valid conclusions concerning each group's prevailing opinions. Since the respondents' rank distribution did not reflect that of the total Armed Forces population, weightings were used to correct for over or under representation. The response rates are shown at Table A1, below.

Table A1: Response Rates by Service and Rank

Service		Surveys Distributed	Surveys Returned	% Response Rate
Royal Navy (RN)	Officers	1766	890	50%
	Ratings	6570	2243	34%
Royal Marines (RM)	Officers	634	261	41%
	Other Ranks	5714	1117	20%
Army	Officers	1420	750	53%
	Soldiers	6332	1768	28%
Royal Air Force (RAF)	Officers	1816	825	45%
	Airmen	4372	1627	37%
Total	Officers	5636	2726	48%
	Other Ranks	22988	6755	29%
	Total	28624	9481	33%

3. In Tables A2 onwards, 'proportion' represents the weighted estimate of the proportion of the population within that category. Each estimate is shown with a corresponding Standard Error of Estimate⁵. Unless it is otherwise specified all valid responses are included.

4. Whether a 2009 AFCAS result is a statistically significant increase or decrease on corresponding previous results at the 1% level is indicated respectively by the percentage point change from the previous year. Where this

⁵ The standard error is a measure of precision of an estimate. It is affected primarily by sample size but also by how varied the population is. The smaller the standard error the more likely it is that an observed result is similar to results which might have been obtained from other possible samples.

is not shown there was insufficient evidence of a statistically significant difference.

5. The Tables appear in the remainder of this Annex in the order of their corresponding items in the AFCAS questionnaire.

TABLES OF AFCAS 2009 HEADLINE RESULTS

Table A2: How satisfied are you with the following? Your rate of basic pay (basic pay includes X-factor but excludes Specialist Pay and any allowances). [T.1.1a]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Satisfied	68	1.0	9%	10%	46	0.8	9%	9%	50	0.7	9%	10%
	Neutral	17	0.8	-4%	-5%	23	0.7			22	0.6		-3%
	Dissatisfied	15	0.8	-5%	-6%	31	0.8	-8%	-7%	28	0.7	-8%	-7%
	<i>Total unweighted count (n)</i>	2,730				6,738				9,468			
Royal Navy	Satisfied	70	1.4		9%	45	1.0	4%	10%	51	0.8	5%	10%
	Neutral	17	1.2			26	0.9			24	0.7		
	Dissatisfied	13	1.0		-6%	28	0.9	-7%	-10%	25	0.7	-7%	-9%
	<i>Total unweighted count (n)</i>	892				2,246				3,138			
Royal Marines	Satisfied	62	2.6		12%	30	1.3	6%	9%	34	1.2	6%	10%
	Neutral	19	2.1			21	1.2	6%		21	1.1	5%	
	Dissatisfied	20	2.1		-14%	48	1.4	-12%	-9%	45	1.3	-12%	-10%
	<i>Total unweighted count (n)</i>	260				1,114				1,374			
Army	Satisfied	67	1.7	11%	12%	46	1.3	11%	11%	49	1.1	11%	11%
	Neutral	17	1.4	-5%	-5%	24	1.1			23	1.0		-4%
	Dissatisfied	16	1.3	-6%	-6%	30	1.2	-9%	-8%	28	1.1	-9%	-7%
	<i>Total unweighted count (n)</i>	753				1,754				2,507			
RAF	Satisfied	68	1.6	8%	9%	49	1.3	7%	5%	53	1.1	7%	6%
	Neutral	17	1.3		-5%	21	1.1			20	0.9		
	Dissatisfied	15	1.2		-5%	30	1.3		-5%	27	1.0		-5%
	<i>Total unweighted count (n)</i>	825				1,624				2,449			

Table A3: Do you agree that this extra 14% in your salary is enough compensation for Service lifestyle, working conditions and expectations? [T.1.2b] *

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Agree	31	0.9	7%	12%	20	0.7	6%	7%	22	0.6	6%	8%
	Neutral	15	0.7		4%	17	0.6			17	0.5		2%
	Disagree	53	1.0	-8%	-17%	56	0.8	-7%	-11%	55	0.7	-7%	-12%
	Don't Know	1	0.2			7	0.5		2%	6	0.4		2%
	<i>Total unweighted count (n)</i>	2,723				6,705				9,428			
Royal Navy	Agree	35	1.5	5%	14%	17	0.8		5%	21	0.7	3%	7%
	Neutral	15	1.1			19	0.8		5%	18	0.7		3%
	Disagree	49	1.5		-14%	58	1.0		-12%	56	0.8		-13%
	Don't Know	1	0.3			6	0.5		2%	5	0.4		2%
	<i>Total unweighted count (n)</i>	889				2,231				3,120			
Royal Marines	Agree	22	2.1	7%	10%	13	0.9		5%	14	0.9	4%	5%
	Neutral	12	1.6			16	1.0	4%		15	0.9	4%	4%
	Disagree	66	2.4		-15%	66	1.4	-8%	-8%	66	1.2	-8%	-8%
	Don't Know	1	0.5			6	0.7			5	0.6		
	<i>Total unweighted count (n)</i>	260				1,112				1,372			
Army	Agree	30	1.6	7%	10%	21	1.1	6%	7%	23	0.9	6%	7%
	Neutral	14	1.3		5%	17	1.0			17	0.9		
	Disagree	55	1.8	-9%	-16%	52	1.3	-7%	-11%	53	1.1	-8%	-12%
	Don't Know	1	0.4			9	0.8			8	0.7		
	<i>Total unweighted count (n)</i>	752				1,746				2,498			
RAF	Agree	29	1.5	6%	15%	21	1.1	8%	11%	23	0.9	8%	11%
	Neutral	17	1.3		5%	15	1.0			16	0.8		
	Disagree	53	1.7	-8%	-20%	61	1.3	-9%	-12%	59	1.1	-9%	-14%
	Don't Know	1	0.3			3	0.5			2	0.4		
	<i>Total unweighted count (n)</i>	822				1,616				2,438			

In 2007, the X-factor was 13%, and the wording of the question asked in 2007 reflected this accordingly.

* The RAF questionnaire wording deviated slightly from the other services, rephrasing the above question in the format "How strongly do you agree..."

Table A4: How satisfied are you with [Service] life in general? [T.2.1]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Satisfied	73	0.9	8%	10%	58	0.8	9%	14%	61	0.7	9%	13%
	Neutral	16	0.8		-3%	22	0.7			21	0.6		-3%
	Dissatisfied	11	0.7	-6%	-7%	20	0.7	-8%	-12%	18	0.6	-8%	-11%
	<i>Total unweighted count (n)</i>	2,730				6,742				9,472			
Royal Navy	Satisfied	73	1.4	8%	14%	49	1.0		9%	54	0.8	5%	11%
	Neutral	15	1.1		-9%	28	0.9	5%		25	0.7		
	Dissatisfied	12	1.0	-4%	-5%	23	0.8	-8%	-12%	20	0.7	-8%	-11%
	<i>Total unweighted count (n)</i>	892				2,245				3,137			
Royal Marines	Satisfied	83	2.1			61	1.4	8%	6%	63	1.3	7%	6%
	Neutral	10	1.6			22	1.2			21	1.1		
	Dissatisfied	8	1.5			17	1.1	-9%		16	1.0	-8%	
	<i>Total unweighted count (n)</i>	261				1,115				1,376			
Army	Satisfied	74	1.6	8%	6%	60	1.3	10%	16%	62	1.1	10%	14%
	Neutral	14	1.3			20	1.1		-5%	19	0.9	-3%	-4%
	Dissatisfied	12	1.1	-5%		20	1.1	-7%	-11%	19	0.9	-6%	-10%
	<i>Total unweighted count (n)</i>	753				1,760				2,513			
RAF	Satisfied	69	1.6	10%	12%	58	1.3	12%	14%	61	1.1	11%	14%
	Neutral	21	1.4			23	1.1			23	0.9		
	Dissatisfied	10	1.0	-9%	-12%	18	1.0	-11%	-13%	17	0.9	-11%	-13%
	<i>Total unweighted count (n)</i>	824				1,622				2,446			

Table A5: How would you rate the level of morale of yourself? [T.2.3a]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	High	53	1.0	5%	8%	48	0.8	7%	10%	49	0.7	7%	9%
	Neutral	34	1.0			32	0.8			32	0.7		
	Low	13	0.7	-3%	-5%	20	0.7	-6%	-10%	19	0.6	-5%	-9%
	<i>Total unweighted count (n)</i>	2,732				6,742				9,474			
Royal Navy	High	50	1.5		12%	39	1.0		7%	41	0.8	3%	8%
	Neutral	32	1.5		-7%	36	1.0			35	0.8		
	Low	17	1.2			25	0.9	-4%	-8%	23	0.7	-3%	-8%
	<i>Total unweighted count (n)</i>	893				2,248				3,141			
Royal Marines	High	66	2.5			47	1.4	7%		49	1.3	7%	
	Neutral	26	2.3			33	1.4			32	1.2		
	Low	9	1.5			20	1.2	-7%		19	1.1	-6%	
	<i>Total unweighted count (n)</i>	260				1,113				1,373			
Army	High	58	1.8	7%	8%	52	1.3	8%	11%	53	1.1	8%	10%
	Neutral	31	1.7			31	1.2			31	1.1		
	Low	11	1.1	-5%		18	1.0	-6%	-11%	17	0.9	-6%	-10%
	<i>Total unweighted count (n)</i>	753				1,759				2,512			
RAF	High	46	1.7			43	1.3	9%	10%	44	1.1	8%	9%
	Neutral	39	1.6			33	1.2			34	1.0		
	Low	15	1.2		-8%	24	1.2	-6%	-9%	22	0.9	-5%	-9%
	<i>Total unweighted count (n)</i>	826				1,622				2,448			

Table A6: How strongly do you agree or disagree with the following? I feel proud to be in the [Service]. [T.2.5a]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Agree	94	0.5	2%	4%	84	0.6	6%	12%	86	0.5	5%	11%
	Neutral	5	0.4		-3%	11	0.5	-3%	-7%	10	0.4	-3%	-6%
	Disagree	1	0.2	-1%	-1%	5	0.4	-3%	-5%	4	0.3	-2%	-5%
	<i>Total unweighted count (n)</i>	2,733				6,748				9,481			
Royal Navy	Agree	93	0.8	6%	9%	72	0.9		10%	77	0.7	4%	10%
	Neutral	6	0.8		-7%	20	0.8		-4%	17	0.6		-5%
	Disagree	1	0.3	-3%	-2%	8	0.5	-4%	-6%	6	0.4	-4%	-5%
	<i>Total unweighted count (n)</i>	893				2,245				3,138			
Royal Marines	Agree	99	0.7			93	0.8			93	0.7		
	Neutral	1	0.5			5	0.6			5	0.6		
	Disagree	1	0.5			2	0.4			2	0.4		
	<i>Total unweighted count (n)</i>	261				1,117				1,378			
Army	Agree	96	0.7			87	0.9	5%	13%	88	0.8	5%	11%
	Neutral	4	0.7			9	0.8	-3%	-7%	8	0.7	-3%	-6%
	Disagree	1	0.3			4	0.6		-5%	4	0.5		-5%
	<i>Total unweighted count (n)</i>	754				1,762				2,516			
RAF	Agree	92	0.9			82	1.1	8%	13%	84	0.8	6%	11%
	Neutral	6	0.8			13	0.9	-4%	-7%	12	0.7	-3%	-6%
	Disagree	1	0.4			5	0.6	-4%	-6%	4	0.5	-3%	-5%
	<i>Total unweighted count (n)</i>	825				1,624				2,449			

There has been a minor amendment to the wording of this question from previous years.

Table A7: How strongly do you agree or disagree with the following? I feel valued by the [Service]. [T.2.5b]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Agree	42	1.0	5%	7%	30	0.8	3%	7%	32	0.7	3%	7%
	Neutral	29	0.9			31	0.8			31	0.7		
	Disagree	29	0.9		-5%	38	0.8	-6%	-9%	37	0.7	-5%	-8%
	<i>Total unweighted count (n)</i>	2,731				6,734				9,465			
Royal Navy	Agree	43	1.5	8%	10%	23	0.8			28	0.7	3%	4%
	Neutral	29	1.4			33	0.9		4%	32	0.8		
	Disagree	28	1.4		-7%	43	1.0	-4%	-6%	40	0.8	-5%	-7%
	<i>Total unweighted count (n)</i>	892				2,239				3,131			
Royal Marines	Agree	62	2.5			43	1.4	11%		45	1.3	9%	
	Neutral	25	2.3			28	1.3			28	1.2		
	Disagree	13	1.8		-8%	29	1.3	-14%		28	1.2	-12%	
	<i>Total unweighted count (n)</i>	261				1,114				1,375			
Army	Agree	47	1.8			34	1.2		8%	36	1.1	4%	8%
	Neutral	27	1.6			31	1.2			30	1.1		
	Disagree	27	1.6			35	1.3	-5%	-10%	34	1.1	-4%	-9%
	<i>Total unweighted count (n)</i>	754				1,759				2,513			
RAF	Agree	31	1.5		6%	22	1.1		5%	24	0.9		5%
	Neutral	34	1.6			33	1.3	6%		33	1.0	5%	
	Disagree	34	1.6		-9%	46	1.3	-7%	-8%	43	1.1	-6%	-8%
	<i>Total unweighted count (n)</i>	824				1,622				2,446			

There has been a minor amendment to the wording of this question from previous years.

Table A8: How satisfied are you with the following aspects of your current job? Your job in general [T.2.11]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Satisfied	73	0.9			60	0.8	4%	4%	62	0.7	4%	4%
	Neutral	14	0.7			19	0.7			18	0.6		
	Dissatisfied	13	0.7			21	0.7	-3%	-6%	20	0.6	-2%	-5%
	<i>Total unweighted count (n)</i>	2,723			6,735				9,458				
Royal Navy	Satisfied	71	1.4			57	1.0			60	0.8		
	Neutral	15	1.1			21	0.8			20	0.7		
	Dissatisfied	14	1.1			22	0.8			20	0.7		-3%
	<i>Total unweighted count (n)</i>	887			2,243				3,130				
Royal Marines	Satisfied	70	2.4			56	1.4	9%	7%	58	1.3	8%	6%
	Neutral	16	2.0			21	1.2			21	1.1		
	Dissatisfied	13	1.9			22	1.2	-11%	-8%	21	1.1	-10%	-8%
	<i>Total unweighted count (n)</i>	261			1,111				1,372				
Army	Satisfied	74	1.6			60	1.3			62	1.1	4%	
	Neutral	13	1.2			19	1.1			18	0.9		
	Dissatisfied	13	1.2			21	1.1		-6%	20	1.0		-5%
	<i>Total unweighted count (n)</i>	753			1,760				2,513				
RAF	Satisfied	73	1.5			63	1.3	6%	6%	65	1.1	4%	5%
	Neutral	15	1.2			17	1.0			17	0.8		
	Dissatisfied	13	1.1			20	1.1		-5%	18	0.9	-3%	-5%
	<i>Total unweighted count (n)</i>	822			1,621				2,443				

Table A9: How would you rate your current workload? [T.2.12]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Too high	52	1.0	6%	13%	35	0.8			38	0.7		4%
	About right	43	1.0	-6%	-11%	57	0.8			55	0.7		
	Too low	4	0.4		-2%	9	0.5		-3%	8	0.4		-3%
	<i>Total unweighted count (n)</i>	2,719				6,712				9,431			
Royal Navy	Too high	46	1.5		9%	34	1.0		5%	37	0.8		4%
	About right	49	1.6		-7%	59	1.0			57	0.8		-4%
	Too low	5	0.7			7	0.5		-2%	6	0.4		-2%
	<i>Total unweighted count (n)</i>	889				2,234				3,123			
Royal Marines	Too high	45	2.6			30	1.2			31	1.1		
	About right	48	2.6			65	1.3			63	1.2		
	Too low	7	1.4			6	0.7			6	0.6		
	<i>Total unweighted count (n)</i>	260				1,112				1,372			
Army	Too high	58	1.8	7%	19%	35	1.2			38	1.0		6%
	About right	38	1.8	-8%	-18%	56	1.3			54	1.1		
	Too low	4	0.7			9	0.8			8	0.7		
	<i>Total unweighted count (n)</i>	750				1,754				2,504			
RAF	Too high	49	1.7	8%		35	1.3			38	1.1		
	About right	47	1.7			56	1.3	7%	5%	54	1.1	4%	
	Too low	4	0.7		-4%	9	0.8	-5%	-4%	8	0.6	-4%	-4%
	<i>Total unweighted count (n)</i>	820				1,612				2,432			

Table A10: What is your view of the following regarding your experience of operational tours / deployment? The frequency of your operational tours / deployment.
[T.3.9a]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Too often	21	1.0	-6%	-8%	25	0.8	-10%	-12%	24	0.7	-9%	-11%
	About right	70	1.2	7%	11%	63	1.0	7%	10%	64	0.8	7%	10%
	Not often enough	10	0.7			12	0.7	2%		11	0.6		
	<i>Total unweighted count (n)</i>	1,878				4,381				6,259			
Royal Navy	Too often	9	1.6		-11%	21	1.6		-9%	18	1.3		-10%
	About right	82	2.2	10%	14%	70	1.8		10%	73	1.4		11%
	Not often enough	9	1.6			9	1.1			9	0.9		
	<i>Total unweighted count (n)</i>	270				601				871			
Royal Marines	Too often	28	2.5			37	1.6			36	1.4		6%
	About right	65	2.6			56	1.6			57	1.5	5%	
	Not often enough	7	1.3			7	0.9	-4%	-5%	7	0.8	-4%	-5%
	<i>Total unweighted count (n)</i>	244				870				1,114			
Army	Too often	22	1.5	-7%	-8%	24	1.2	-10%	-14%	24	1.0	-10%	-13%
	About right	68	1.7	7%	11%	63	1.4	8%	11%	63	1.2	8%	11%
	Not often enough	10	1.1			14	1.0			13	0.9		
	<i>Total unweighted count (n)</i>	696				1,502				2,198			
RAF	Too often	21	1.5	-10%		28	1.3	-10%	-11%	26	1.0	-9%	-11%
	About right	70	1.7		11%	64	1.4	7%	9%	65	1.2	7%	10%
	Not often enough	9	1.1			9	0.9	3%		9	0.8		
	<i>Total unweighted count (n)</i>	668				1,408				2,076			

This question has been filtered to only include those respondents who indicated that they have been on an operational tour / deployment. For Royal Navy respondents only those who indicated they have been on a non Sea-Going deployment have been included.

There has been a minor amendment to the wording of this question from previous years.

Table A11: What is your view of the following regarding your experience of Operational Tours / Deployments? The length of your Operational Tours / Deployments.
[T.3.9c]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Too long	10	0.8	-4%	-5%	18	0.8	-3%	-7%	16	0.6	-3%	-7%
	About right	85	0.9			79	0.8	3%	7%	80	0.7	3%	6%
	Too short	5	0.5		3%	3	0.4			3	0.3		
	<i>Total unweighted count (n)</i>	1,873				4,371				6,244			
Royal Navy	Too long	8	1.6			19	1.5			16	1.2		
	About right	85	2.1			76	1.7			78	1.3		
	Too short	7	1.4			5	0.8			5	0.7		
	<i>Total unweighted count (n)</i>	268				598				866			
Royal Marines	Too long	14	2.0			34	1.6			31	1.4		
	About right	80	2.3			65	1.6			67	1.4		
	Too short	6	1.4	4%	5%	1	0.4			2	0.4		
	<i>Total unweighted count (n)</i>	245				869				1,114			
Army	Too long	10	1.1	-5%	-8%	17	1.1	-9%		16	0.9	-4%	-9%
	About right	85	1.3			79	1.2		8%	80	1.0	4%	8%
	Too short	5	0.8		4%	3	0.5			4	0.5		
	<i>Total unweighted count (n)</i>	695				1,498				2,193			
RAF	Too long	11	1.2			15	1.0	-4%		14	0.9		-4%
	About right	84	1.4			82	1.1		4%	83	0.9		
	Too short	5	0.8			2	0.5			3	0.4		
	<i>Total unweighted count (n)</i>	665				1,406				2,071			

This question has been filtered to only include those respondents who indicated that they have been on an operational tour / deployment. For Royal Navy respondents only those who indicated they have been on a non Sea-Going deployment have been included.

There has been a minor amendment to the wording of this question from previous years.

Table A12: In the past 12 months approximately how many weeks have you been away from home, i.e. your home or usual place of residence, for Service reasons? [T.3.26a]

		Officers			Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007	Proportion (%)	Standard Error (%)	sig change 2008 2007	Proportion (%)	Standard Error (%)	sig change 2008 2007	Proportion (%)	Standard Error (%)
Tri-Service	Not been away	8	0.5	-2%	10	0.4			9	0.4		
	Up to one month	21	0.8	-3%	16	0.6			16	0.5		
	1-3 months	31	1.0	4%	25	0.8			26	0.6	3%	
	3-6 months	20	0.8		25	0.7			24	0.6		
	6-9 months	14	0.7		18	0.6	-3%		17	0.6	-3%	
	9-12 months	7	0.5		7	0.4			7	0.4		
	<i>Total unweighted count (n)</i>	2,722			6,682				9,404			
Royal Navy	Not been away	11	1.0		10	0.6			10	0.5		
	Up to one month	18	1.2		11	0.6			13	0.6		
	1-3 months	21	1.3	5%	14	0.7			16	0.6		
	3-6 months	19	1.2		23	0.8			22	0.7		
	6-9 months	18	1.2		30	0.9			27	0.8		
	9-12 months	13	1.0		12	0.6			12	0.6		
	<i>Total unweighted count (n)</i>	886			2,224				3,110			
Royal Marines	Not been away	4	0.9	-6%	8	0.8			8	0.7		
	Up to one month	18	1.9	7%	14	1.0	4%	5%	14	0.9	4%	6%
	1-3 months	25	2.3		19	1.1			19	1.0		
	3-6 months	19	2.1	-11%	25	1.2	-7%		24	1.1	-8%	
	6-9 months	26	2.3		27	1.3	-9%		27	1.2	-8%	
	9-12 months	8	1.4		8	0.8			8	0.7		
	<i>Total unweighted count (n)</i>	260			1,104				1,364			
Army	Not been away	7	0.9		8	0.6			8	0.6		
	Up to one month	19	1.4	-5%	15	0.9			15	0.8		
	1-3 months	34	1.7	6%	28	1.2	5%		29	1.0	6%	
	3-6 months	20	1.4		24	1.1			24	1.0		
	6-9 months	15	1.3		18	1.0	-6%		17	0.9	-5%	
	9-12 months	5	0.8		7	0.7			7	0.6		
	<i>Total unweighted count (n)</i>	753			1,735				2,488			
RAF	Not been away	7	0.8		14	1.0			13	0.8		
	Up to one month	26	1.5		21	1.0			22	0.9		
	1-3 months	33	1.6		25	1.2			27	1.0		
	3-6 months	22	1.4		29	1.2			27	1.0		
	6-9 months	7	0.9		8	0.8			8	0.6		
	9-12 months	4	0.7		3	0.4			3	0.4		
	<i>Total unweighted count (n)</i>	823			1,619				2,442			

Table A13: How satisfied were you with this? [T.3.26b] *

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Satisfied	54	1.0			43	0.8	4%	5%	45	0.7	4%	4%
	Neutral	31	1.0			36	0.8			35	0.7		
	Dissatisfied	15	0.7			22	0.7	-4%	-6%	20	0.6	-3%	-5%
	<i>Total unweighted count (n)</i>	2,675				6,507				9,182			
Royal Navy	Satisfied	53	1.5			37	1.0			40	0.8		
	Neutral	29	1.4			31	0.9			30	0.8		
	Dissatisfied	19	1.2			32	1.0			29	0.8		
	<i>Total unweighted count (n)</i>	874				2,152				3,026			
Royal Marines	Satisfied	49	2.6			37	1.4	6%	6%	38	1.2	6%	5%
	Neutral	34	2.5			37	1.4			36	1.3		
	Dissatisfied	17	2.0			27	1.3	-8%		26	1.2	-7%	
	<i>Total unweighted count (n)</i>	259				1,103				1,362			
Army	Satisfied	56	1.8			44	1.3	6%	8%	46	1.2	5%	7%
	Neutral	31	1.7			35	1.3			35	1.1		
	Dissatisfied	13	1.2			20	1.1	-5%	-10%	19	1.0	-5%	-9%
	<i>Total unweighted count (n)</i>	737				1,697				2,434			
RAF	Satisfied	52	1.7			44	1.4			46	1.1		
	Neutral	33	1.6			39	1.3			38	1.1		
	Dissatisfied	14	1.2			16	1.0	-4%		16	0.8		
	<i>Total unweighted count (n)</i>	805				1,555				2,360			

* This question relates to the previous question regarding the number of weeks away from home for Service reasons.

There has been a minor amendment to the wording of this question from previous years.

Table A14: What are your plans for the future? [T.5.1]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008	sig change 2007	Proportion (%)	Standard Error (%)	sig change 2008	sig change 2007	Proportion (%)	Standard Error (%)	sig change 2008	sig change 2007
Tri-Service	To stay serving as long as I can	30	1.0		4%	43	0.8	8%	14%	40	0.7	6%	12%
	To stay to the end of my current engagement/commission	36	1.0			25	0.7			27	0.6		
	To leave before the end of my current engagement/commission	13	0.7	-3%	-5%	7	0.4	-2%	-3%	8	0.4	-2%	-4%
	To leave as soon as I can	2	0.3			4	0.4	-3%	-4%	4	0.3	-2%	-4%
	I have put in my notice to leave	1	0.2	-2%	-1%	2	0.3	-3%	-3%	2	0.2	-2%	-3%
	Don't know	18	0.8			18	0.7			18	0.6		
	<i>Total unweighted count (n)</i>	<i>2,714</i>				<i>6,655</i>				<i>9,369</i>			
Royal Navy	To stay serving as long as I can	32	1.5			33	1.0	11%		33	0.8	10%	
	To stay to the end of my current engagement/commission	33	1.5			28	0.9	-4%		29	0.8		
	To leave before the end of my current engagement/commission	16	1.1		-5%	11	0.6	-4%		12	0.6	-4%	
	To leave as soon as I can	2	0.4			6	0.5	-2%	-2%	5	0.4	-2%	-2%
	I have put in my notice to leave	1	0.4	-2%		2	0.3	-2%	-2%	2	0.2	-2%	-2%
	Don't know	15	1.1			20	0.8			19	0.7		
	<i>Total unweighted count (n)</i>	<i>887</i>				<i>2,218</i>				<i>3,105</i>			
Royal Marines	To stay serving as long as I can	32	2.5		9%	38	1.4	7%	13%	37	1.3	7%	12%
	To stay to the end of my current engagement/commission	33	2.5			22	1.1			23	1.0		
	To leave before the end of my current engagement/commission	8	1.4	-8%	-16%	10	0.9	-5%		10	0.8	-5%	-4%
	To leave as soon as I can	2	0.7			4	0.6	-3%	-5%	4	0.6	-2%	-4%
	I have put in my notice to leave	2	0.8			2	0.4	-2%	-2%	2	0.4	-2%	-2%
	Don't know	23	2.2			24	1.3			24	1.1		
	<i>Total unweighted count (n)</i>	<i>259</i>				<i>1,100</i>				<i>1,359</i>			
Army	To stay serving as long as I can	31	1.7			45	1.3	8%	15%	43	1.1	7%	14%
	To stay to the end of my current engagement/commission	35	1.7		7%	23	1.0			25	0.9		
	To leave before the end of my current engagement/commission	13	1.2		-6%	6	0.7		-3%	7	0.6		-3%
	To leave as soon as I can	2	0.5			5	0.6	-4%	-6%	4	0.5	-3%	-5%
	I have put in my notice to leave	1	0.3	-2%	-2%	3	0.4	-3%	-4%	2	0.4	-3%	-4%
	Don't know	17	1.4			18	1.1			18	0.9		
	<i>Total unweighted count (n)</i>	<i>751</i>				<i>1,730</i>				<i>2,481</i>			
RAF	To stay serving as long as I can	26	1.5			42	1.3	11%	13%	39	1.1	8%	11%
	To stay to the end of my current engagement/commission	41	1.7			31	1.2			33	1.0		
	To leave before the end of my current engagement/commission	10	1.0			7	0.6	-4%	-5%	7	0.5	-4%	-4%
	To leave as soon as I can	1	0.4			2	0.3		-2%	2	0.3		-2%
	I have put in my notice to leave	2	0.4			2	0.4	-2%		2	0.3	-2%	
	Don't know	20	1.3	5%		15	1.0			16	0.8		
	<i>Total unweighted count (n)</i>	<i>817</i>				<i>1,607</i>				<i>2,424</i>			

There has been a minor amendment to the wording of this question from previous years.

Table A15: If you live in Service Accommodation of any type (including ships & boats for RN/RM), how satisfied are you with the following? The overall standard of your current accommodation. [T.6.5a]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Satisfied	55	1.3			48	1.0			49	0.9		
	Neutral	15	0.9			15	0.7			15	0.6		
	Dissatisfied	30	1.2			37	1.0			36	0.8		
	<i>Total unweighted count (n)</i>	1,717				4,671				6,388			
Royal Navy	Satisfied	65	2.1			44	1.3	-6%		48	1.1		
	Neutral	14	1.5			20	1.0			19	0.9		
	Dissatisfied	20	1.7			36	1.2			33	1.0		
	<i>Total unweighted count (n)</i>	494				1,396				1,890			
Royal Marines	Satisfied	51	3.7			54	1.7	9%		54	1.6	8%	
	Neutral	17	2.9	9%		16	1.3			16	1.2		
	Dissatisfied	33	3.5			29	1.6	-13%		30	1.5	-12%	
	<i>Total unweighted count (n)</i>	154				774				928			
Army	Satisfied	55	2.0			48	1.4			49	1.3		
	Neutral	14	1.4			14	1.0			14	0.9		
	Dissatisfied	31	1.9			38	1.4			37	1.2		
	<i>Total unweighted count (n)</i>	591				1,496				2,087			
RAF	Satisfied	49	2.3			48	1.7			49	1.4		
	Neutral	17	1.7			16	1.3			16	1.1		
	Dissatisfied	34	2.1			35	1.6	-6%		35	1.4		
	<i>Total unweighted count (n)</i>	478				1,005				1,483			

This question has been filtered to only include respondents who indicated that they live in Service Accommodation.

Significance tests could not be performed for RN or RM between 2009 and 2007, as in 2007 the Ships/Boats option was not offered.

Table A16: If you live in Service Families Accommodation of any type (EXCLUDING Substitute Service Families Accommodation) how satisfied are you with the following? The overall standard of your current accommodation. [T.6.5a]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Satisfied	51	1.9			50	1.5			50	1.3		
	Neutral	15	1.3			16	1.1			16	1.0		
	Dissatisfied	34	1.8			34	1.4			34	1.2		
	<i>Total unweighted count (n)</i>	824				1,695				2,519			
Royal Navy	Satisfied	58	4.1			42	3.0	-12%		47	2.4		
	Neutral	14	2.9			20	2.4			19	1.9		
	Dissatisfied	28	3.7			37	2.9			35	2.3		
	<i>Total unweighted count (n)</i>	149				273				422			
Royal Marines	Satisfied	58	6.0			48	4.0			50	3.5		
	Neutral	19	5.1			17	3.1			18	2.7		
	Dissatisfied	23	5.2			34	3.7			32	3.3		
	<i>Total unweighted count (n)</i>	63				168				231			
Army	Satisfied	52	2.7			53	2.0			52	1.8		
	Neutral	14	1.9			15	1.5			15	1.3		
	Dissatisfied	35	2.5			33	1.9			33	1.6		
	<i>Total unweighted count (n)</i>	349				737				1,086			
RAF	Satisfied	44	3.1			45	2.4			45	2.0	-7%	
	Neutral	19	2.4			19	1.9			19	1.5		
	Dissatisfied	36	3.0			36	2.3			36	1.9		
	<i>Total unweighted count (n)</i>	263				517				780			

This question has been filtered to only include respondents who indicated that they live in Service Families Accommodation (SFA), excluding those who live in Substitute Service Families Accommodation.

Table A17: If you live in Service Single Living Accommodation (INCLUDING ships & boats for RN/RM but EXCLUDING those living in Substitute Service Single Living Accommodation) how satisfied are you with the following? The overall standard of your current accommodation [T.6.5a]

		Officers			Senior Ranks			Junior Ranks			Total		
		Proportion (%)	Standard Error (%)	sig change 2008 2007	Proportion (%)	Standard Error (%)	sig change 2008 2007	Proportion (%)	Standard Error (%)	sig change 2008 2007	Proportion (%)	Standard Error (%)	sig change 2008 2007
Tri-Service	Satisfied	54	2.2		49	2.2		42	1.6		45	1.3	-5%
	Neutral	15	1.5		13	1.5		15	1.1		14	0.9	
	Dissatisfied	31	2.0		38	2.1		43	1.6		41	1.3	
	<i>Total unweighted count (n)</i>	644			735			1,960			3,339		
Royal Navy	Satisfied	61	3.1		50	3.0	-17%	39	1.7	-30% -14%	45	1.3	-24% -11%
	Neutral	17	2.4	8%	15	2.2		22	1.4	12% 9%	20	1.1	8% 7%
	Dissatisfied	22	2.6		35	2.9	17%	38	1.7	18%	35	1.3	15%
	<i>Total unweighted count (n)</i>	242			262			795			1,299		
Royal Marines	Satisfied	35	5.6	-21%	56	4.4		55	2.3		54	2.0	
	Neutral	17	4.4		11	2.8		16	1.7	7%	16	1.5	6%
	Dissatisfied	48	5.9		33	4.2		29	2.1	-12% -17%	30	1.8	-11% -12%
	<i>Total unweighted count (n)</i>	70			123			427			620		
Army	Satisfied	54	3.8		44	3.6		41	2.3		43	1.9	
	Neutral	13	2.6		13	2.5		13	1.6		13	1.3	
	Dissatisfied	33	3.6		43	3.6		46	2.4		45	1.9	
	<i>Total unweighted count (n)</i>	171			194			464			829		
RAF	Satisfied	50	4.0		62	3.9	17%	44	3.1		48	2.3	
	Neutral	15	2.8		8	2.1		16	2.3		15	1.7	
	Dissatisfied	35	3.8		29	3.7		39	3.0		37	2.2	-8%
	<i>Total unweighted count (n)</i>	161			156			274			591		

This question has been filtered to only include respondents who indicated that they live in Single Living Accommodation (SLA).

Due to very small numbers, some caution is required when interpreting figures in this table, in particular in relation to Royal Marines Officers.

Table A18: How satisfied are you with the following? The amount of separation from family and friends. [T.7.6c]

		Officers				Other ranks				Total			
		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007		Proportion (%)	Standard Error (%)	sig change 2008 2007	
Tri-Service	Satisfied	33	1.0			23	0.7	3%	6%	24	0.6	3%	5%
	Neutral	32	1.0			37	0.8			36	0.7		
	Dissatisfied	35	1.0			40	0.9	-3%	-6%	39	0.7	-3%	-5%
	<i>Total unweighted count (n)</i>	2,582			6,102				8,684				
Royal Navy	Satisfied	34	1.6			17	0.9			22	0.8		
	Neutral	31	1.6			31	1.1			31	0.9		
	Dissatisfied	34	1.6			52	1.2			48	1.0		
	<i>Total unweighted count (n)</i>	747			1,638				2,385				
Royal Marines	Satisfied	26	2.2			16	1.0			17	0.9		
	Neutral	33	2.4			35	1.4			35	1.3		
	Dissatisfied	40	2.6			49	1.4			48	1.3		
	<i>Total unweighted count (n)</i>	260			1,099				1,359				
Army	Satisfied	33	1.7			21	1.0		8%	23	0.9		7%
	Neutral	30	1.7			38	1.3			36	1.1		
	Dissatisfied	37	1.7			41	1.3		-8%	41	1.1		-6%
	<i>Total unweighted count (n)</i>	753			1,749				2,502				
RAF	Satisfied	34	1.6			31	1.2	6%	6%	31	1.0	5%	5%
	Neutral	35	1.6			40	1.3			39	1.1		
	Dissatisfied	31	1.6			29	1.2	-6%	-6%	30	1.0	-5%	-6%
	<i>Total unweighted count (n)</i>	822			1,616				2,438				

There has been a minor amendment to the wording of this question from previous years.